

Expanded Presidents' Council 6/12/09

Ideas for Outcomes with respect to Communication and Governance

Moving the results of the climate survey into actions can be helped by 'beginning with the end in mind'. Being able to identify the 'end statement' or outcome that is desired can provide a target to guide actions, but also should bring success indicators into focus.

A strong outcome (ends) statement can enable anyone to identify how success must be measured. It also allows flexibility in the means (activities) used to achieve the end and provides a marker to use when making decisions about what to do and how to do them.

After examining the results of the Climate Survey, participants in Expanded Presidents Council on 6/12/09 were asked to draft some ideas for outcomes (ends) statements around governance and communication. What would we be like if we had effective, ideal governance and communication?

The follow drafts came from the group. Note that I've roughly grouped the comments under the two headings Communication and Governance although there is overlap. The lines separate responses from different groups. Some groups progressively revised their statements or put alternate versions of the same idea.

COMMUNICATION:

All CCC Leaders are skillful communicators, problem solvers, decision makers, and are proficient in conflict resolutions/management.

CCC leaders communicate effectively with colleagues and students to solve problems, make decisions, and resolve conflicts.

CCC leaders communicate effectively with colleagues and students to make a healthy, vibrant organization, solve problems, make decisions and resolve conflicts.

College staff and students will be well informed of activities, values, goals, and decision making.

College staff and students will be involved in activities, values, goals, and decision making.

Good communication requires an effective means to distribute information.

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Social networking sites should be utilized to effectively communicate with students.

Effective communication requires a responsive audience among students and staff.

GOVERNANCE

Shared governance requires frequent and thorough communication and involvement with students and staff.

Effective shared governance requires a tolerance for and an ability to respectfully agree to disagree.

Staff and students involvement will be enhanced if there is 'buy-in' upfront to goals and values.

Shared governance requires personal responsibility to participate and be committed to the College.

CCC makes decisions with both strategic and situational ramifications and objectives in mind.

CCC makes well-defined decisions in an inclusive and timely manner.

All CCC students have an opportunity to engage in the decision-making process.

All CCC staff experience themselves as stakeholders.

To ensure collaborative governance and communication, all college employees are expected to participate in decision making (lattice or ladder) so that they will become an integral part of the college community.

All college employees will be well informed about college decision-making process and will participate in decision making so that they will become (function as) integral parts of the college community.
